# Dental Assistant - Bilingual

**Summary of duties:** Support dental care delivery by assisting chair side and front office

- 1. Prepare treatment room for patients by setting out instruments and materials, sterilizing dental instruments
- 2. Prepare patients for dental treatment.
- 3. Assist Dentists with treatment of patients.
- 4. Provide information to patients and employees by answering questions and requests.
- 5. Protect patients and employees by adhering to infection-control policies and protocols, and instruct patients in proper dental hygiene.
- 6. Maintain professional and technical knowledge by attending management meetings, conferences, and/or workshops as required.
- 7. Keep records of dental treatments and maintain confidentiality including private health information.
- 8. Contribute to team effort by accomplishing requests as assigned.
- 9. Schedule patient appointments and work with patients on billing and payment as needed.
- 10. Greet patients and assists as needed with sign-in documents; periodically check waiting area to ensure that all patients have been registered, and they are being served in a timely manner.
- 11. Schedule new and established patients using EMR (eClinical); notify patient if past due balance exists; notify Dental Manager when payment plan is requested/needed; assist patient with paperwork including sliding-scale application if appropriate.
- 12. Keep patients/legal guardians informed of situations that affect patient's clinic visit such as extended waiting times and follow-up visits.
- 13. Enter all required registration and insurance information on established and new patients into the EMR; verify at each visit that patient information is correct and active. Complete all reports and data entry as directed.
- 14. Notify and confirm appointments with patients. Remind patients to bring all medications, blood pressure/blood sugar logs, discharge records and any other relevant information to each appointment.
- 15. Schedule follow-up visits and/or referrals.
- 16. Answer and direct phone calls; direct incoming faxes to the appropriate departments; direct walk-in visitor, vendor, or repair personnel to appropriate location while notifying the Dental Manager.

Qualifications and Education Requirements

**Education and/or Experience -** Completion of a formal and accredited Dental Assistant Training Program or relevant education with prior experience. Certified Dental Assistant preferred. High School graduate or technical school graduate.

**Certificates, Licenses, Registrations -** Maintain Dental Assistant License and other certificates required by the Oklahoma Board of Dentistry.

Job Type: Full-time

Pay: \$15.00 - \$17.00 per hour

## Benefits:

- 401(k)
- 401(k) matching
- Bereavement leave
- Dental insurance
- Disability insurance
- Employee assistance program
- Flexible schedule
- Flexible spending account
- Free flu shots
- Free parking
- Health insurance
- License reimbursement
- Life insurance
- Paid jury duty
- Paid orientation
- Paid time off
- Referral program
- Vision insurance

# Schedule:

- 10 hour shift
- 8 hour shift
- Day shift
- Monday to Friday

## Experience:

Dental assisting: 1 year (Preferred)

## Language:

Spanish (Required)

#### License/Certification:

Certified Dental Assistant (Preferred)

Work Location: Multiple locations